



# FY 2009 Napartet Goals

## **Patient Centered Excellence**

*Increase Press Ganey scores of "Very Good" to 50 percent*

## **Employee Focus**

*Increase employee satisfaction with Senior Leadership communication by 10 percent*

## **Alaska Native Workforce Development**

*Maintain 100 percent recruitment and increase graduation rates for the Registered Nurse and Dental Health Aide/Therapist programs*

## **Community & Partner Satisfaction**

*Increase Tribal Council satisfaction to 80 percent*

## **Financial Viability**

*Collect \$56.9 million in net patient care revenue*

