



# COVID-19 Situational Report

**Customers, partners, and employees:** YKHC is here for you and your family. YKHC is making decisions related to COVID-19 based on guidance from the CDC, the State of Alaska and other experts. We are erring on the side of caution and in the best interests of our employees, customers and communities.

YKHC is publishing a situational report to provide an update on our COVID-19 response and planning. Here is this week's report.

## Testing Update

As of 10 a.m. May 1, YKHC has tested 419 individuals — 304 tests are negative, 111 are pending and one is positive. Three specimens were rejected by a private lab. The positive case reported here is the same positive reported April 6. YKHC has tested individuals in more than 22 communities in our service area, including Bethel.

- YKHC continues to offer testing to all passengers arriving from Anchorage on all Alaska Airlines flights in Bethel.
- YKHC's testing criteria is available on our website at: [www.ykhc.org/covid-19-testing/](http://www.ykhc.org/covid-19-testing/)

## Situation Report

- Beginning May 1, YKHC's COVID-19 triage line at 543-6949 will be staffed Monday-Friday from 6 a.m. – 10 p.m.
  - The triage line will continue to provide referrals to COVID-19 testing for individuals in Bethel during operating hours. Customers in YKHC villages may call their clinics at any time; all clinic phones forward to our after hours triage line.
- In addition to YKHC Dental opening for routine, non-emergent oral exams and cleanings, YKHC Optometry and Physical Therapy opened this week for most services. YKHC is following all relevant State of Alaska mandates as well as CDC guidance to ensure our customers and staff are safe while delivering services.
  - For optometry appointments, call 543-6336.
  - For physical therapy appointments, call 543-6342.
  - For dental appointments, call 543-6229.
    - For more information about dental services, visit our website: [www.ykhc.org/dental-covid-19/](http://www.ykhc.org/dental-covid-19/)

## Resources

- YKHC COVID-19 page: [www.ykhc.org/covid-19](http://www.ykhc.org/covid-19)
- State of Alaska COVID-19 page: [coronavirus.alaska.gov](http://coronavirus.alaska.gov)
- CDC COVID-19 page: [www.cdc.gov/coronavirus/2019-ncov/](http://www.cdc.gov/coronavirus/2019-ncov/)

## Contact

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YKHC Incident Command Center, (907) 543-6275. Currently staffed Monday – Friday, 8 a.m. – 5 p.m.