

# PATIENT SERVICES

## What is MyYKHealth?

The HealtheLife application, commonly referred to as MyYKHealth, is a secure, web-based service that enables collaboration between patients and providers.

### MyYKHealth includes the following patient services

**View Test Results** — *Including timely access to COVID-19 test results.* Access your test result through your myYKHealth profile by accessing “Health Record,” then “Results.”

**Send Secure Messages** to Your Case Managers

#### View Upcoming Appointments

**Health Record** — You can find appointment instructions, medications, immunization records, and more. Keep your record up-to-date to help you and your care providers.

Remember, this is not a complete health record. Some results such as radiology reports or provider notes may not be viewable.

**Manage other accounts** — With proper consent, caregivers can view medical records of family members and for children up to the age of 18 years old.

Minors will need to reactivate their myYKHealth account at the time of their 18th birthday.

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If you already have a MyYKHealth account and would like to access any of these services, simply go to the homepage of the YKHC website at [www.ykhc.org](http://www.ykhc.org) and click on the “myYKHealth Log-In” button.

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## How to enroll in MyYKHealth

**Call 907-543-6947 or 907-543-6315 to enroll in MyYKHealth. You'll need to provide:**

- A valid email address
- Date of Birth
- Last four digits of your social security number

OR

Email [MyYKHealthEnroll@ykhc.org](mailto:MyYKHealthEnroll@ykhc.org) and an enrollment specialist will contact you. In the email, include:

- Your name
- Contact number

OR

To self-enroll, go to <https://ykhc.iqhealth.com/self-enroll/> or visit the YKHC website at [www.ykhc.org](http://www.ykhc.org) and click on the “MyYKHealth Self-Enrollment” button. You'll need:

- Valid email address on file with Registration
- Medical Record Number (MRN)

## Frequently Asked Questions

### How do I access myYKHealth?

Once you have an account set up, you can access MyYKHealth anywhere you have access to the internet. The MyYKHealth Log-In button is located on YKHC's website [www.ykhc.org](http://www.ykhc.org). Download the HealtheLife app to your smart phone and access your MyYKHealth account on the go!

### Is my information secure?

Yes, MyYKHealth is HIPAA-compliant and provides you with the ability to securely view, store, and share your health information.

### If I have other questions?

Call the MyYKHealth Enrollment Specialist at **907-543-6947** or Registration at **907-543-6315**. You can also email us at [MyYKHealthEnroll@ykhc.org](mailto:MyYKHealthEnroll@ykhc.org).